
VKI - Eccellenza Touch Bean to Cup

Care and Maintenance

Daily care of your Bean to Cup system is a requirement. The process is simple and should not take more than the time that it takes to brew one pot of coffee. The end of the day is the best time for maintenance.

To keep the Eccellenza Touch running efficiently and at peak performance, the following maintenance procedures must be performed at their specified intervals. It is recommended that equipment maintenance be scheduled at a time that would be the least disruptive to your customers.



Failure to perform the required care and maintenance will result in poor beverage quality and will lead to equipment malfunctions. It may also void any remaining warranty on the equipment and its components.

Daily Care

- ▶ **Empty the Cup Stand** – *empty the contents of the cup stand and rinse the stand and grill under clean running water.*
- ▶ **Empty the Waste Bin** – *empty the contents of the waste bin.*
- ▶ **Refill the Coffee Dispensers and Powder Dispensers** – *top off the coffee and powder dispensers.*
- ▶ **Wipe Exterior and Countertop** – *using a clean towel, wipe any coffee grounds and spills from the exterior of the machine and the countertop.*

Every 1-2 Weeks (will be performed by Gold Cup Services - Account Rep)

- ▶ **Clean the whipper components** - for detailed information about disassembling and cleaning the whipper components, go to [page 42](#) of the manual.
- ▶ **Inspect Water Hoses and Tubing** - *inspect all plumbing connections, water hoses, tubing, clamps, fittings and water related components (valves, water tank, etc.) for signs of wear or damage. Replace them, if required.*

For immediate assistance please contact:
Gold Cup Services - 800-888-3776